

Passenger Conduct & Responsibilities

1. The expectation of passenger courtesy and consideration of others.
2. Driver, Dispatch, Supervisor authority (I.e., the driver is in charge, responsible for on-vehicle behavior, and all instructions from the driver, dispatch or supervisor are to be followed by passengers).
3. Seatbelt use.
4. Types of inappropriate behavior on vehicle (These may include: eating, drinking, using tobacco products, sexual harassment, foul language, lack of personal hygiene, bothering other passengers, horseplay, fighting, carrying weapons, possessing illegal drugs, having open & closed containers of alcohol on the vehicle, etc.).
 - No food or drinks are allowed on Keetoowah Transit Vehicles (unless in bag or groceries).
 - No use of tobacco products, alcohol, or illegal drugs while on board Keetoowah Transit.
5. Riders are responsible for providing their own car/booster seat for their children; not UKB Transit's responsibility.
6. No soliciting on transit vehicle.
7. Compliance with the fare policy.
8. Riders' responsibility of securement of carry-on items and personal belongings while riding. UKB Transit is not responsible for lost items; however, if a driver does find an item on board, it is turned in to dispatch or supervisor & will be held for 30 days.
9. Denial of service when a passenger is a danger to others.
10. The transit system's right to refuse service based on violation of these standards.
 - If any of these are violated on UKB Transit, a strike will be held against the rider in which their name will be recorded and given to the supervisor to keep track of the riders' behavior. If 3 strikes are given in a year, the rider will no longer be able to ride UKB Transit.

****Any questions, complaints, or concerns should be addressed with the Keetoowah Transit Supervisors.**

****Contact Info:**
Ashley Hopton (918) 871-2790 or (918) 453-3674
ahopton@ukb-nsn.gov
Toni Workman (918) 871-2790 or (918) 708-5803
tworkman@ukb-nsn.gov

Keetoowah Cherokee Tribal Transit

>>Attention Riders<<

All requested rides will depend on availability & time for if transit can complete those rides based on driver schedules, distance of ride & time of day.

Service area is the 9 tribal districts. The only rides given outside of the districts are those places that fall just outside district boundaries (e.g. Tulsa).

Please NO open food or drink in transit vehicles

Please be sure to fasten your seatbelts when you get on board; driver will not leave until you are buckled in.

We require the fare to be paid up front. **It is not the UKB Transit's responsibility to have change.** If you don't have exact change from a larger bill & the driver does not have any at the moment, you can create a pre-pay account from that bill. No ride can be given until transit has received fare up front.

If you are calling at the time of last call being taken (which is 4pm in town & 2 pm for rides 15+ miles out of town) transit assumes & expects it to be your last ride of the day. No additional stops or calls will be taken in order for the driver to finish by dock out time.

Whatever ride the rider gives the dispatch (as long as driver has enough time to complete it), that will be the ride carried out whether or not they need to stop elsewhere.

If you no longer need a ride after you've called one in, please be sure to call and cancel with us so we can move on to our next passenger.

For scheduled appointment rides, please give us a cancellation notice on the business day that is before the scheduled day of the ride to prevent sending a driver to the pick-up address if it isn't necessary.

If a passenger has a record of 3 no shows for the times a driver has had to sit & wait for the rider, that rider will no longer be able to ride with UKB Transit as he or she has failed to follow UKB Transit policy by not calling in to cancel their ride.



United Keetoowah Band

18263 W. Keetoowah Circle
P.O. Box 746
Tahlequah, OK 74465

Keetoowah Cherokee Tribal Transit



UKB Transit Service Information

OPEN TO THE PUBLIC

NEW NUMBERS

918.871.2790

&

1.888.866.6705

Hours of Operation

Monday:

Appointment day 8:30 am—5:00 pm; appointments must range within time frame. (*Demand Response calls will be taken as long no appointments are scheduled*).

Tuesday -Friday:

8:30 am – 5:00 pm

Drivers clock in at 8:30 am and clock out at 5:00 pm. Dispatch begins taking calls at 8:30 am & takes last call at 4:00 pm.

Driving time begins by 8:45 am & ends by 4:30 pm to ensure drivers have enough time to do vehicle pre-checks & end-checks + fare count at the end of the day. Lunch Break for employees is 12:00pm to 1:00pm daily — no calls taken (need enough time for drivers to make it in for clock out plus their lunch break).

Last call for **in town demand response** is **4:00 pm**. ****On days drivers are backed up with rides, the last call may vary for in town rides to ensure all waiting passengers who have already called in their ride will be taken to their destination by the time drivers are to finish their last drop off****

Transit will not go out of city limits after 3 pm. Last call for rides up to 15 miles out of town will be 2 pm to complete those rides by 3 pm. (Stilwell transit cutoff time may vary due to different hours of operation). Any rides farther than 15 mi requested throughout the day will depend on availability & distance for if transit can complete ride.

Tahlequah Fares

One-Way

From Tahlequah to:

Within Tahlequah City Limits	\$1.00
Starting Outside City Limits	\$1.50
Briggs, Woodall, Keys, Moody, Eldon	\$2.00
Hulbert, Carters Landing, Welling	\$3.00
Cookson, Peggs, Lost City	\$4.00
Rocky Ford, Rocky Mtn., Locust Grove, Ft. Gibson, Muskogee, Stilwell, Wagoner, Kansas	\$6.00
Kenwood, Greasy, Salina	\$8.00
Jay, Pryor	\$10.00
Claremore, Broken Arrow	\$14.00
Tulsa	\$20.00

Stilwell Fares

One-Way

From Stilwell to:

Within Stilwell City Limits	\$0.50
Starting Outside City Limits	\$1.50
Cherry Tree, Peavine, Baron, Bell, Piney, Evansville, Rocky Mtn.	\$2.00
Greasy, Westville, Titanic	\$3.00
Brushy	\$4.00
Marble City, Sallisaw, Tahlequah	\$6.00
Siloam Springs	\$8.00
Muskogee	\$14.00
Tulsa	\$20.00

Passenger Info

If a fare is not listed, please call Dispatch for fee amount.

Please advise if handicap vehicle is needed.

Passengers needing medical appointment assistance contact: UKB Dispatch
918.871.2790 or 1.888.866.6705 (There are specific guidelines regarding date, time & destination of appointment).

All additional info on transit system can be provided by Dispatcher &/or Supervisor.

We ask that you respect & follow all rules & regulations of the UKB Transit policy.

Any questions concerning UKB Transit please contact:

Ashley Hopton 918.871.2790
918.871.2807

ahopton@ukb-nsn.gov

-or-

Toni Workman 918.871.2790
918.871.2778

tworkman@ukb-nsn.gov